

## Quality Policy Statement

### Our Mission:

Southbay is a marine and civil engineering company that achieves its long-term business goal by delivering high quality projects, safely and developing trusting, sustainable relationships with our clients.

### Our Vision:

By delivering value projects to our clients, our vision is to be recognised as an industry leader in quality, safety, performance and value for money in marine and civil engineering projects.

### Our Aims:

In support of high quality performance through our Quality Management System, we have set the following strategic aims:

- Develop the skills, knowledge and capability of all existing and new employees, through training, so that we can successfully meet the changing needs and expectation of our clients.
- Promote the adoption of our Quality Management System, Inspection Test Plan (ITP) and set high standards on all projects undertaken by the company.
- Set clear quality objectives and targets that are regularly reviewed to enable continual system improvements.
- Communicate essential objectives and targets to all employees to ensure that our quality ethos permeates the entire company.
- Continually review and develop our Quality Management System working procedures to support company objectives.

It is the policy of **Southbay Civil Engineering Ltd** to supply products and services to its clients which are fit for their intended purpose and entirely in conformance with the Company quality procedures and client requirements.

A system of process and procedure manuals is used to give instructions and guidance to employees and to provide a picture of the overall quality aims and organisational goals of the Company. To achieve quality performance on our construction projects, we are committed to operating and maintaining a certified Quality Management System that complies with ISO 9001:2015. To promote efficiently this is part of an Integrated Management System which also complies with ISO 14001:2015 (Environmental) and ISO 45001:2018 (Occupational Health & Safety).

It is the responsibility of the Directors to review the Quality Policy annually for continual suitability and ensure the quality system processes and procedures are implemented, maintained and reviewed on a regular basis in the pursuit of continuous improvement. It is mandatory that all employees abide by the quality system requirements.

The Company publishes this statement in the knowledge that the quality of its products and services, and its good name, depend on the everyday actions of its employees.

Signed:  .....

Paul Stephenson - Managing Director

Date:.....10<sup>th</sup> April 2019.....

### Our Targets:

It is the aim of Southbay to maintain high quality standards for the forthcoming year. The quality objectives / targets for 2018 / 2019 are detailed in our management review meeting minutes.