

## Quality Policy Statement

### Our Mission:

Southbay is a marine and civil engineering company that achieves its long-term business goal by delivering high quality projects, safely and developing trusting, sustainable relationships with our clients.

### Our Vision:

By delivering value projects to our clients, our vision is to be recognised as an industry leader in quality, safety, performance and value for money marine and civil engineering projects.

### Our Aims:

In support of high quality performance through our Quality Management System, we have set the following strategic aims:

- Develop the skills, knowledge and capability of all existing and new employees, through training, so that we can successfully meet the changing needs and expectation of our clients.
- Promote the adoption of our Quality Management System, Inspection Test Plan (ITP) and set high standards on all projects undertaken by the company.
- Set clear quality objectives and targets that are regularly reviewed to enable continual system improvements.
- Communicate essential objectives and targets to all employees to ensure that our quality ethos permeates the entire company.
- Continually review and develop our Quality Management System working procedures to support company objectives.

It is the policy of **Southbay Civil Engineering Ltd** to supply products and services to its clients which are fit for their intended purpose and entirely in conformance with the Company quality procedures and client requirements.

A system of process and procedure manuals is used to give instructions and guidance to employees and to provide a picture of the overall quality aims and organisational goals of the Company. To achieve quality performance on our construction projects, we are committed to operating and maintaining a certified Quality Management System that complies with ISO 9001:2015. To promote efficiently this is part of an Integrated Management System which also complies with ISO 14001:2015 (Environmental) and BS OHSAS 18001:2007 (Health & Safety).

It is the responsibility of the Directors to review the Quality Policy annually for continual suitability and ensure the quality system processes and procedures are implemented, maintained and reviewed on a regular basis in the pursuit of continuous improvement. It is mandatory that all employees abide by the quality system requirements.

The Company publishes this statement in the knowledge that the quality of its products and services, and its good name, depend on the everyday actions of its employees.

Signed:  .....

Paul Stephenson - Managing Director

Date:.....10<sup>th</sup> April 2017.....

## Our Targets:

It is the aim of Southbay to maintain high quality standards for the forthcoming year. The quality objectives / targets for 2017 / 18 will be:

- To update and maintain an effective Quality Assurance System complying with International Standard ISO 9001:2015
- To update and maintain an effective Integrated Management System that complies with ISO 9001:2015, ISO 14001:2015 (Environmental) and BS OHSAS 18001:2007 (Health & Safety).
- To update 18001 to 45001:2017 when published and include that in the accredited management system (9001, 14001 & 45001)
- Quarterly audits to be carried out on systems by auditors
- Introduction of the SAGE ordering system in place of the in-house ordering system currently operated.
- To maintain all documentation on the secure company server.

Signed: .....  
**Paul Stephenson – Managing Director**

Date:.....10<sup>th</sup> April 2017